

Ordering

Before placing an order, if you have any queries please do contact me.

When first enquiring for a custom order if you use my online form I will provide you with a quote after receiving the initial details of your order including providing a rough timescale. Price lists are in this document and further additions can be requested. Then after a 50% non-refundable deposit has been paid I will request the text and colour swatches and get to work on your order.

For bespoke orders it is easiest for you to contact me initially to share your ideas and I will arrange a quote tailored to you made up of design costs and printing costs. Printing costs will vary due to number of colour layers in the design and size of order.

A non-refundable deposit of 50% is required before any design or illustration work will be carried out. It is the policy of Scarlett Tierney that the balance be paid in full, upon receipt of your final invoice and before any printing commences.

Timescale

Custom orders from a collection will take just 2-4 weeks to produce. Once your order is printed, it'll be with you in 3-5 working days and I can quote for speedy delivery if you need.

Bespoke orders are harder to estimate, as each order is different. From the beautiful beginnings of initial brainstorming, rounds of amendments and the printing itself, the whole process can take up to three months. Please get in touch with me as soon as you can, as we don't want to rush through your designs.

Custom Collections

Collection	Item	Cost of 1 colour print	Cost is per 25 items. Minimum order 25 items.
		Cost of 2 Colour print	
Baroqueasaurus	Invitation	£44	Envelope included
		£58	
	RSVP	£35	Envelope included
		£47	
Thank You	£35	Folded card POA, Envelope included	
	£47		
Envelope Liner	£35	2 colour not available, provided in A4 sheets of 190gsm card	
Marble Universe	Invitation	£44	Envelope included
		£58	
	RSVP	£35	Envelope included
		£47	
Save the Date	£35	Envelope included	
	£47		
Envelope Liner	£35	2 colour not available, provided in A4 sheets of 190gsm card	
Petal and Ink	Invitation	£58	Envelope included 1 colour not available
	RSVP	£47	Envelope included 1 colour not available
	Thank You	£47	Folded card POA, Envelope included 1 colour not available
Elephant Mehndi	Invitation	£44	Envelope included

	RSVP	£36	Envelope included
	Thank you	£36	Folded card POA, Envelope included
Geometric	Invitation	£44	Envelope included
		£58	
	RSVP	£35	Envelope included
		£47	
	Save the Date	£35	Envelope included
		£47	
Envelope Liner	£35	2 colour not available, provided in A4 sheets of 190gsm card	
Jane Austen	Invitation	£44	Envelope included
		£58	
	RSVP	£35	Envelope included
		£47	
	Thank You	£35	Envelope included
		£47	
Guest Information	£44	2 colour not available Additional charges will be added for creation of map artwork etc.	
Roses	Invitation	£44	Envelope included
		£58	
	RSVP	£35	Envelope included
		£47	
	Thank You	£35	Envelope included
		£47	
Guest Information	£44	2 colour not available Additional charges will be added for creation of map artwork etc.	
Save the Date	£35	Envelope included	
	£47		
Hummingbird	Invitation	£44	Envelope included
		£58	
	RSVP	£35	Envelope included
		£47	
	Thank You	£35	Envelope included Folded card POA
		£47	
RSVP Return envelope address printing		£30	Font tailored to collection
Place Card		POA	Font tailored to collection

Standard envelope colours:



Cream



Manilla



Yellow



Orange



Red



Blue



Green



Pink



Purple



Grey



Black

For alternative colour envelopes please add £5.

Various colours, metallic and pearl effect envelopes are available, please enquire for prices.

Currently my collections are made up of one or two colour designs where the text is the same colour as one of the layers, please look through my designs to see this. Additional colour layers can be added at a cost. Please let me know if you have any specific requests or changes to the custom designs and I will account for these in my initial quote.

When choosing your ink colours; I will try my hardest to match sample colours on screen to the inks I mix, but colours can appear different on different screens. You can add a printed proof to your order to be sure you are happy with the colours in print.

The standard ink I print with is water and solvent free. In order to obtain the right colour or opacity I will use various acrylic inks. Metallic inks are available, please contact me if you would like this and I will quote a price for it. Wherever possible I will use recycled card and recycled paper envelopes.

Amendments

Bespoke designs include up to three rounds of amends. Additional amends or changes to your stationery outside of this will be charged at my hourly studio rate.

For stationery orders from a Collection – a maximum of two rounds of amends are included in the total cost after colour details have been supplied by you. Further amendments will incur a charge of £20 per amend.

You are responsible for the proof reading of all text and copy in the pdf proofs supplied. I will not begin print production until I have received written sign-off from you. It is often helpful to print off the pdf so you can view it at it's correct size, remembering that the colours may differ slightly from the screen printed version.

Once the final pdf proof has been signed off I will begin print production. Printed colour proofs can be requested at a charge of £20 each.

Faults & Returns

Please note that I cannot accept returns due to customer input or typographical errors. When your final proof is approved you accept responsibility for any errors. If mistakes are discovered after the final proof has been approved, an amendment charge will be added. If mistakes are discovered on receipt of the printed stationery I will charge for any reprinting.

I print all stationery for every customer by hand. As a standard policy refunds are only made if goods are faulty and any faults or defects must be reported within 3 working days of receiving your order.

Due to the hand printed nature of screen printing there could be slight differences in colour and lay down of ink between prints, which is part of the charm of the medium and not considered a fault.

If a fault is found the entire stationery order must be securely packaged so as not to incur further damage in transit, and returned to the studio. The Client will incur the cost of return delivery.

If your wedding stationery is deemed to be faulty on the part of myself, I will be happy to correct or replace your stationery with the same, or, if it is not possible to resupply your stationery with the same, I will offer an alternative or similar replacement. I will only offer a full refund if the order is faulty in its entirety.

Cancellation

Should an order be cancelled, all work that is in progress or that has been completed must be paid for in full.

If you've chosen a custom design, your deposit would be refunded if you cancel within five days of placing your order. After that point, deposits aren't refunded in cases of cancellation as I will have already started work on your design.

Once print and production has begun, you would be liable for the full cost of your order if you decide to cancel.

Copyright

All designs and illustrations are the copyright and property of Scarlett Tierney. Neither you, nor a third party, may copy any part of the design or reproduce it in any way. It is your responsibility to obtain permission for any copyright material, for example poems or maps that are to feature in your wedding stationery.

Delivery

Deliveries will be quoted for on an individual basis with tracked and untracked options.